

Section	<b>IS Security Polices</b>	05/01/05	-Effective
<b>Policy 2.00</b>	Server Hardening	04/28/12	-Revised
		Information Services	-Author

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## Introduction

Servers are depended upon to deliver data in a secure, reliable fashion. There must be assurance that data integrity, confidentiality and availability are maintained. One of the required steps to attain this assurance is to ensure that the servers are installed and maintained in a manner that prevents unauthorized access, unauthorized use, and disruptions in service

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## Purpose

The purpose of the TSSWCB Server Hardening Policy document is to describe the requirements for installing a new server in a secure fashion and maintaining the security integrity of the server and application software.

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## Audience

The TSSWCB Server Hardening Policy applies to all individuals that are responsible for the installation of new Information Resources, the operations of existing Information Resources, and individuals charged with Information Resource Security.

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## Definitions

**Information Resources (IR):** any and all computer printouts, online display devices, magnetic storage media, and all computer-related activities involving any device capable of receiving email, browsing Web sites, or otherwise capable of receiving, storing, managing, or transmitting electronic data including, but not limited to, mainframes, servers, personal computers, notebook computers, hand-held computers, personal digital assistant (PDA), pagers, distributed processing systems, network attached and computer controlled medical and laboratory equipment (i.e. embedded technology), telecommunication resources, network environments, telephones, fax machines, printers and service bureaus. Additionally, it is the procedures, equipment, facilities, software, and data that are designed, built, operated, and maintained to create, collect, record, process, store, retrieve, display, and transmit information.

**Information Resources Manager (IRM):** Responsible to the State of Texas for management of the agency's information resources. The designation of an agency information resources manager is intended to establish clear accountability for setting policy for information resources management activities, provide for greater coordination of the state agency's information activities, and ensure greater visibility of such activities within and between state agencies. The IRM has been given the authority and the accountability by the State of Texas to implement Security Policies, Procedures, Practice Standards, and Guidelines to protect the Information Resources of the agency. If an agency does not designate an IRM, the title defaults to the agency's Executive Director, and the Executive Director is responsible for adhering to the duties and requirements of an IRM.

**Vendor:** someone who exchanges goods or services for money.

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**Definitions,  
continued**

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**Information Services (IS):** The name of the agency department responsible for computers, networking and data management.

**Server:** A computer program that provides services to other computer programs in the same, or another, computer. A computer running a server program is frequently referred to as a server though it may also be running other client (and server) programs.

**Information Security Officer (ISO):** Responsible to the executive management for administering the information security functions within the agency. The ISO is the agency’s internal and external point of contact for all information security matters.

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**Server Hardening  
Policy**

- A server must not be connected to the TSSWCB network until it is in a TSSWCB IS accredited secure state and the network connection is approved by TSSWCB IS.
- Some of the general steps included in the server hardening procedure include:
  - ❖ Installing the operating system from an IS approved source
  - ❖ Applying vendor supplied patches
  - ❖ Removing unnecessary software, system services, and drivers
  - ❖ Setting security parameters, file protections and enabling audit logging
  - ❖ Disabling or changing the password of default accounts
- TSSWCB IS will monitor security issues, both internal to TSSWCB and externally, and will manage the release of security patches on behalf of the TSSWCB.
- TSSWCB IS will test security patches against IS core resources before release where practical.
- TSSWCB IS may make hardware resources available for testing security patches in the case of special applications.
- Security patches must be implemented within the specified timeframe of notification from TSSWCB IS.

**Disciplinary Actions**

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Violation of this policy may result in disciplinary action which may include termination for employees and temporaries; a termination of employment relations in the case of contractors or consultants; dismissal for interns and volunteers; or suspension or expulsion in the case of a student. Additionally, individuals are subject to loss of TSSWCB Information Resources access privileges, civil, and criminal prosecution.

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**Supporting Information**

**This Security Policy is supported by the following Security Policy Standards.**

**Reference # Policy Standard detail**

- 8** All computer software programs, applications, source code, object code, documentation and data shall be guarded and protected as if it were state property.

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- 11** The department which requests and authorizes a computer application (the owner) must take the appropriate steps to ensure the integrity and security of all programs and data files created by, or acquired for, computer applications. To ensure a proper segregation of duties, owner responsibilities cannot be delegated to the custodian.

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- 12** The IR network is owned and controlled by IS. Approval must be obtained from IS before connecting a device that does not comply with published guidelines to the network. IS reserves the right to remove any network device that does not comply with standards or is not considered to be adequately secure.

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- 16** Custodian departments must provide adequate access controls in order to monitor systems to protect data and programs from misuse in accordance with the needs defined by owner departments. Access must be properly documented, authorized and controlled.

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- 17** All departments must carefully assess the risk of unauthorized alteration, unauthorized disclosure, or loss of the data for which they are responsible and ensure, through the use of monitoring systems, that the agency is protected from damage, monetary or otherwise. Owner and custodian departments must have appropriate backup and contingency plans for disaster recovery based on risk assessment and business requirements.

**References**

Copyright Act of 1976  
Foreign Corrupt Practices Act of 1977  
Computer Fraud and Abuse Act of 1986  
Computer Security Act of 1987  
The Health Insurance Portability and Accountability Act of 1996 (HIPAA)  
The State of Texas Information Act  
Texas Government Code, Section 441  
Texas Administrative Code, Chapter 202  
IRM Act, 2054.075(b)  
The State of Texas Penal Code, Chapters 33 and 33A  
DIR Practices for Protecting Information Resources Assets  
DIR Standards Review and Recommendations Publications